

Complaints Received / decided for the period 2003 - 2021

	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	Total
Complaints Received (Nos.)	35	381	1,013	1,376	1,303	1,336	1,778	4,839	5,315	5,200	4,146	4,514	3,829	4,556	6,514	8,107	7,602	8,361	70,205
Complaints Decided (Nos.)	17	363	750	1,384	1,154	1,353	1,907	3,982	5,034	5,373	4,860	4,148	2,838	5,985	5,850	7,104	8,361	8,272	68,735
Gas connection provided by companies on intervention of OGRA (Nos.)	-	40	115	167	409	384	469	732	770	909	353	324	208	328	625	796	1,044	1,341	9,014
Relief provided by gas utilities on intervention of OGRA (Rs. in million)	-	0.132	0.873	15.14	26.77	53.95	56.00	15.04	34.61	11.23	23.72	18.27	183.61	505.8	232.45	1308.7	168.28	118.31	2,773

★ Including in process cases