

PRESS RELEASE

پریس ریلیز

July 21, 2022

OGRA conducted Round-Table on Regulatory Reforms from consumer perspective

Islamabad – The Oil and Gas Regulatory Authority (OGRA) conducted a Round Table on Regulatory Reforms from consumer perspective. The event was chaired by Mr. Masroor Khan, Chairman OGRA along with Mr. Muhammad Arif, Member (Gas) & Mr. Zainulabideen Qureshi, Member (Oil). The senior executives of OGRA's Corporate Affairs Division, Gas Department along with designated officers from Islamabad, Peshawar and Lahore were also present.

In the opening remarks, Mr. Masroor Khan, Chairman OGRA said that OGRA believes in connecting with stakeholders and resolve the chronic issues effecting the consumers. He further said that 51 percent problems are solved immediately when the stakeholders sit under one roof and rest 49 percent can be resolved by bridging communication gaps.

Zainulabideen Member Oil expressed his views and said that if criticism should be taken positively which can guide us to the right direction.

Representatives from Hydrocarbon Development of Pakistan, Ministry of Energy (Petroleum Division) were also present. The representatives of Sarhad Chambers of Commerce and Industry, Islamabad Chambers of Commerce & Industry, Chairman Cooperative CNG Association, KPK Mr. Alamzeb raised their issues regarding SNGPL, billing etc. Consumers from general public were also present & submitted their queries to the Authority.

SNGPL answered all relevant queries. The Authority has advised SNGPL to address the issues and resolve them to the best satisfaction of the consumer. In the closing remarks, Mr. Muhammad Arif, Member (Gas) OGRA assured that GORA is very keen in resolving the problems faced by the consumers by utilizing all the available resources.

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